

# Afaria OneTouch

## Fast and Easy Frontline Access to the Corporate Network

If you want your frontline workers to adopt technology, you have to make it easy for them to use. OneTouch makes connecting to corporate networks a snap—especially where security policies are a concern—and works in virtually any network scenario, including VPNs, ISPs, private networks, and networks using internal remote access servers.

OneTouch simplifies the process of connecting to a network, logging in, and completing critical application-related tasks like security checks, synchronizations and backup. With a couple of clicks, users connect to the WAN or LAN and are immediately productive. No more frustration and time spent with the help desk simply trying to get on the network. No more worry that the latest outbreak of worms and viruses will work their way into your network via frontline computing devices. OneTouch takes over all the burdens of the network connection and session for your users by:

- Detecting existing LAN connections
- Handling Windows Dial-Up Networking scripts and logons
- Enforcing security policies, such as requiring devices to run a virus scan prior to connection
- Ensuring that the device carries the latest versions of personal firewalls and anti-virus programs—and that they work
- Ensuring that key processes—like application synchronization—are performed
- Checking for the latest operating system patches and browser versions

## Managing Network and Application Tasks for Frontline Workers

With OneTouch, you can automate the entire connection process, define what happens during each online session, and log every step of the way for further analysis. To keep open network connections from tying up resources, OneTouch automatically closes down applications and network connections based on criteria you specify. Using OneTouch profiles, you can centrally define complex access processes used to connect to VPNs and frame relay networks, and distribute these profiles to individual end users or groups through an easy-to-use administrator. Distribution is automatic, with profile changes applied in the background whenever the user connects. OneTouch:

- Leverages Windows Dial-up Networking entries or third-party dialers
- Allows you to select and customize multiple phone books (MCI, AT&T, etc.)
- Provides user-based permissions to run or not run predefined events
- Executes events dependent on the completion status of other events
- Enables unattended, scheduled connections through Scheduler functionality

OneTouch supports Win 32 and Pocket PC. It can be launched from a command line or embedded in another application. It comes with pre-defined applets that allow users to select and run pre-built profiles that launch applications, Visual Basic or Java scripts. Users can launch common tasks in enterprise applications like Microsoft Outlook and Lotus Notes, or synchronize/replicate data with application databases like Siebel for SFA.

## Keeping Devices and the Network Secure

OneTouch makes administering and enforcing security policies easy. Its security features prevent infected devices from connecting to (and infecting) the rest of your network. OneTouch:

- Allows assignment of user profiles and security parameters at the individual user level
- Allows users to be grouped for easier profile and security rights administration
- Ensures key processes like application synchronization are performed during the session
- Checks and downloads profile changes at each connection
- Applies changes when the OneTouch client launches, automatically

## Seeing the Frontline Experience

OneTouch provides complete client-side logging of communication and application tasks. Now you'll be able to tell whether or not your network providers are living up to the transmission rates promised in their service level agreement. Client-side logging lets you develop a clear picture of where your users are running into trouble with network access or network quality.

OneTouch lets you:

- **Engage** your end-users by providing them with a fast and easy way to connect to a network
- **See** whether your network providers are living up to their promises
- **Drive** network-related security policies and key processes

Whether your users access the corporate network from the office, home, the road or through point-of-sale and other remote systems, OneTouch makes life easier for you and those on the front lines.

## About iAnywhere

iAnywhere provides software solutions that enable applications used on the front lines of business to be just as reliable, secure and available as those at headquarters. Built from inception for the unique frontline environment, our solutions hold worldwide market leadership positions in mobile and embedded databases, mobile device management and security, and mobile middleware. Millions of subscribers, 15,000 customers and 1,000 partners rely on the company's award-winning technologies, including SQL Anywhere®, Afaria®, and the AvantGo® mobile Internet service. iAnywhere is a subsidiary of Sybase, Inc. (NYSE: SY). Visit [www.iAnywhere.com](http://www.iAnywhere.com) for more information.

Copyright © 2005 iAnywhere Solutions, Inc. All rights reserved. iAnywhere, SQL Anywhere, Afaria, and AvantGo are trademarks of Sybase, Inc. or its subsidiaries. All other trademarks are properties of their respective owners. ® indicates registration in the United States of America. IANY072805

**iAnywhere**  
A SYBASE COMPANY

[www.iAnywhere.com](http://www.iAnywhere.com)

**iAnywhere Solutions, Inc.**  
**Worldwide Headquarters**  
One Sybase Drive  
Dublin, CA 94568-7902  
U.S.A.  
[contact\\_us@iAnywhere.com](mailto:contact_us@iAnywhere.com)

North America  
1-800-801-2069  
1-519-883-6898  
Europe, Middle East, Africa  
+44 1628 597 100

Asia Pacific  
+852 2506 8700  
Japan  
+81 3 5210 6380